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RCE

<b>REQUEST FOR CONTINUED EXAMINATION (RCE) TRANSMITTAL</b>  Subsection (b) of 35 U.S.C. § 132, effective on May 29, 2000, provides for continued examination of an utility or plant application filed on or after June 8, 1995. See The American Inventors Protection Act of 1999 (AIPA).	<i>Application Number</i>	09/604,199
	<i>Filing Date</i>	June 27, 2000
	<i>First Named Inventor</i>	Robert Joyce
	<i>Group Art Unit</i>	2157
	<i>Examiner Name</i>	Lashonda T. Jacobs
	<i>Attorney Docket Number</i>	2046.008US1
	<i>Customer No.</i>	21186

This is a Request for Continued Examination (RCE) under 37 CFR § 1.114 of the above-identified application entitled SYSTEM AND METHOD FOR AUTOMATED AND CUSTOMIZABLE AGENT AVAILABILITY AND TASK ASSIGNMENT MANAGEMENT.

Submission required under 37 C.F.R. § 1.114

1. ☐ Consider the amendment(s)/reply under 37 C.F.R. § 1.116 previously filed on .
2. ☐ Consider the arguments in the Appeal Brief or Reply Brief previously filed on .
3. ☒ Amendment Under 37 CFR § 1.116 (18 pages) is enclosed.
4. ☐ New power of attorney ( pages) is enclosed.
5. ☐ Information Disclosure Statement is enclosed ( pages), with:
  - a. Form 1449 (pages)
  - b. Copies of IDS Citations ()
6. ☒ Authorization to charge the Deposit Account No. 19-0743 in the amount of \$790.00 is attached to pay the RCE filing fee required under C.F.R. § 1.17(e).
7. ☒ The Commissioner is hereby authorized to credit overpayments or charge any fees set forth in 37 CFR §§ 1.16 through 1.18 to Deposit Account No. 19-0743.
8. ☒ Petition for Extension of Time in the prior application (1 page) is enclosed along with authorization to charge the Deposit Account No. 19-0743 in the amount of \$120.00.00 to pay the extension fee.
9. ☐ Others:

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

By: Mark R. Vatuone  
Atty: Mark R. Vatuone  
Reg. No. 53,719

**CERTIFICATE UNDER 37 CFR 1.8:** The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Attn-Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 6 day of February, 2006.

Dawn R. Shaw  
Name

Dawn R. Shaw  
Signature

02/10/2006 CCHAU1 00000052 190743 09604199

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